

Frequently Asked Questions

General

1. I am looking for help or a coach because:

- I want to be more satisfied with my results;
- I experience high pressure in my study or private situation;
- I want to become better at planning my study behaviour;
- I want to procrastinate less and use my time more efficiently;
- I run the risk of not getting my BSA;
- I have difficulty making choices;
- I find it difficult to indicate my limits;
- I want to strengthen my self-confidence;
- I find it difficult to deal with stress
- I find it difficult to find my place among my fellow students;
- I want to study and graduate more productively;
- I want to develop myself further.

→ Contact the coaching workshop for BSS students, see

<https://www.rug.nl/gmw/psychology/education/coachingplatform/?lang=en>

→ Contact one of ODIOM's confidential advisors, which you can find here:

<https://www.odiom.nl/studyproblems/>

2. There is uncertainty about a course, what should I do?

→ Check the course manual on Brightspace or email the relevant lecturer/coordinator of the course.

3. I have complaints/comments about a course, to whom should I report this?

→ This can be done at the year representation of the relevant program and year tier, or by e-mail to education@odiom.nl.

For contact with the annual representation: see the heading Active Membership > Jaarvertegenwoordigingen. <https://www.odiom.nl/en/year-representations/>

4. What can I contact the study advisor for?

→ See the heading Study > I am difficulties to maintain my study obligations > Study problems.

<https://www.odiom.nl/studyproblems/>

5. How do I get in touch with the study advisor?

→ Mail: studyadvise.pedok@rug.nl.

→ Make an appointment online.

→ Go to the walk-in consultation hour: the consultation hour takes place every

Wednesday between 11:00 AM and 12:00 PM. Making an appointment is not necessary! Please bear in mind that if you arrive just before midnight, the study advisor may not have time for you.

During the consultation hours you can contact the following study advisors:

Minke de Vries, room 20 Nieuwenhuis building: AOLB & Bachelor PW

Irene Niessen, room 21 Nieuwenhuis building: Bachelor PW & Master PW and OWW

Need more time?

If your question is complex or if you expect to need more time than necessary to answer short questions, we advise you to make an appointment via the Education Desk (050-3636301). There is then more time for you! The Education Desk can be reached by telephone from Monday to Friday between 9:00 AM and 12:00 PM and between 1:00 PM and 3:00 PM. You can visit the counter between 10:00 AM and 12:00 PM.